Streamline your shipping. Expand your profits.

April 2010





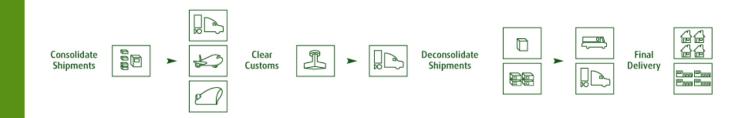
Create efficiencies today for future success.

From factories and origin points directly to your customers' doors, UPS Trade Direct[®] manages the entire process, giving you full visibility and control of your shipments along the way.

All of your international freight shipping, customs brokerage, distribution and delivery is streamlined, reducing your supply chain costs, improving speed to market and customer service, all through a single source.

How Trade Direct works

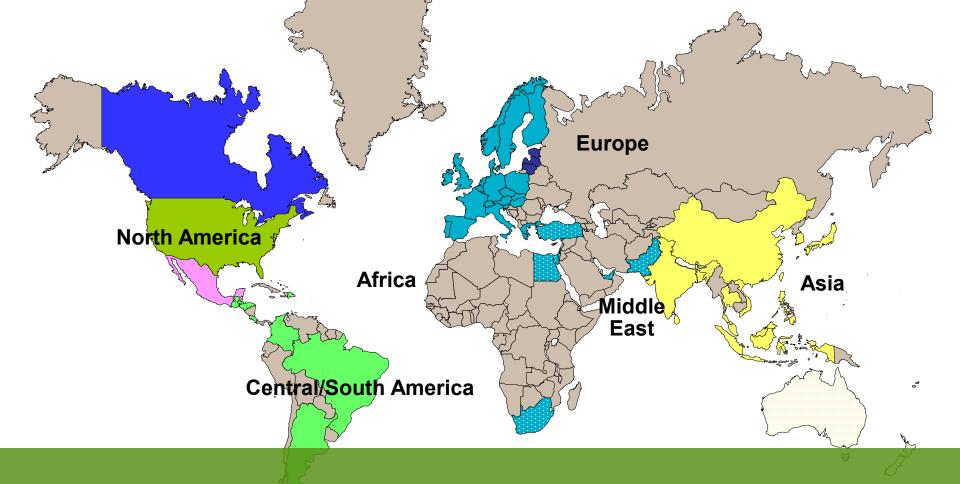
- Your shipments are picked up at the factory or origin point
- Multiple shipments are consolidated into one shipment
- Single shipments clear customs and are deconsolidated
- Deconsolidated shipments are delivered through the UPS package or less-than-truckload (LTL) networks
- Shipments arrive at multiple customer destinations, bypassing distribution centers





Trade Direct methods to fit your needs

- UPS Trade Direct Cross Border Provides an end-to-end solution of packages and freight shipments across U.S.-Canada and U.S.-Mexico borders
- UPS Trade Direct Ocean For economical movement of shipments in major trade lanes worldwide, with delivery direct to retailers and end consumers. Combines ocean freight and customs clearance with final UPS package, LTL or TL delivery
- UPS Trade Direct Air A direct-to-consumer or retail store solution. Ideal for getting time-sensitive, higher value merchandise to market faster. Combines air freight and customs clearance with final UPS package, LTL or TL delivery.



Trade Direct Air, Ocean and Cross Border solutions offer global reach to/from select ports in Asia, Europe, Central, South and North America





How Trade Direct benefits you

- Faster time to market by eliminating the need for multiple carrier shipping and inefficient stops at multiple midpoints or distribution centers
- Overall logistics costs are reduced by eliminating unnecessary labor, handling and equipment costs
- Profit improves as a result of an increase in inventory turns and reduced carrying costs
- End-to-end visibility puts you in control of your shipments every step of the way and provides enhanced customer service
- Single point of contact simplifies management and administrative requirements

Rely on the experts... UPS Customs Brokerage Services.

Over 80 years of customs brokerage experience

We offer:	So you can:				
A global network of customs brokerage services in over 60 countries	Benefit from a customs brokerage network and IT infrastructure from a single source				
Expertise as the largest filer of entries in North America	Gain expertise in all commodities and agencies				
Value-added processes and compliance support	Access services that reduce cycle times and control costs				
Advanced IT and visibility systems	Increase global visibility, imaging and reporting capabilities				
Proven customs brokerage implementation process	Easily transition to a full-service customs broker				
A single point of accountability	Simplify global trade and promote quality and compliance				

Technology that makes shipping international freight easy with Trade Direct

Technology Solution	Advantage
UPS WorldShip [®]	Process domestic/global packages AND freight shipments on one integrated system
Flex [®] Global View	Receive detailed visibility of your shipments every step of the way
ups.com/Quantum View [®]	Allow your customers to track their shipments and receive pre-alerts
UPS TradeAbility™	Get updated, harmonized tariff codes and estimated landed costs
UPS TradeSense™	Automate your import-export transactions, enabling businesses to streamline their operations, boost efficiencies and enhance compliance

End-to-end visibility with Flex Global View (FGV)

FGV provides robust event information and transactional capability covering:

- Shipments in transit
- Shipments in customs
- Warehouse and inventory activity
- Purchase order activity
- Results and reports based on flexible tracking criteria

Flex Global View (FGV) – In Transit Tracking

Integrated freight and small package tracking:

			<u>Cu</u>	stomer Support Log (Dut			
Ups		U	PS Supply (ex® Global	Chain Solutions™ View				
<u>Home My Profile</u>				ACME DEM	0			
Track Shipments	Track Customs Entries	Track Purchase Orders	Track Inve	entory Reports				
				Page H	elp			
Housebill/Fw Details	dr Ref/Truckbill	■ <u>View Associated Purchase</u> <u>E</u>	e Order 📑 y Intries	View Associated Custo Entr	ms			
Header Information				UPS Track	ing	Detail		
Housebill Number	2909426472	File Number	10161989		_			
Origin	HONG KONG	File Date	15-MAY-200	0 Tracking Num	ber:	1ZR348160365819745		
Destination	COPPELL	Pieces	543	Status:		DELIVERED	Delivered On:	19-FEB-2002 11:14:00
Shipper	ACME DEMO	Weight	2,969.0 KGS	S Signed By:		BOHANNAN	Location:	DOCK
Consignee	ACME DEMO	Office Number	999	Deliver To:				
Principal	ACME DEMO			Service Type:		GROUND		
Description	COSTUMES							
Customer Ref	0169196-HALLOW,	A		Package Prog				
	0170202-HALLOW, 0174233				Time	Location	Activity	
		V				:00 EDISON, NJ, US	DELIVERED	
						•		
Shipment Exception	ns							
Exception	Exception Date/Time	Comments		Comments Date/Time				
VESSEL DELAYED SAILING	15-MAY-2000 16:00	Vessel delayed 12 hours due p congestion	ort	15-MAY-2000 16:00				

Flex Global View (FGV) – In Transit Tracking

Multi-shipment milestones:

Proof of	Delivery												
Signatu	re		Receive	d Date		Milest	one						
FIONN R	YAN		03-JUN-2	3-JUN-2000 SH		SHIPME	ENT DELIVERED						
¥oyage	Informati	ion											
	Carrier		el	Voyage	Desci	ription	Depart D	ate Arrive Dat					
Actual	OOLU	OOCL	AMERICA	043	HONG	KONG to LONG BE	ACH 15-MAY-2	000 26-MAY-200	ups			JPS Supply Chain Flex® Global View	Solutions™
Containe									<u>Home Mγ Profile</u>				ACME DEMO
Contain		Туре	Movement			Description	Latest Status		Track Shipments	Track Customs Entries	Track Purchase Orders	Track Inventory	Reports ⁵
<u>00LU54:</u>	10751	45A	CFS/CFS	OOLU	56655	COSTUMES	ARRIVED AT DELIV	ERY LOCATION					Page Help
Mileston	ies								Container M	lilestones			
Descrip	tion					Date	Detail	¥alue					
SHIPMEN	NT DELIVER	RED				03-JUN-2000							
DELIVER	Y ORDER :	ISSUED				02-JUN-2000			Container	Milestone Description	Date	Location	
SHIPMEN	NT CLEARE	D CUST	OMS			01-JUN-2000			OOLU5410751	ARRIVED AT DELIVERY LOCAT	ION 03-JUN-00	USCEJ	
SHIPMEN	NT IN CUST	TOMS				01-JUN-2000			OOLU5410751	ETA AT PLACE OF DELIVERY	26-MAY-00	USLGB	
CONFIRM	MED ARRIV	AL DAT	E			31-MAY-2000			OOLU5410751	ETA AT POD	26-MAY-00	USLGB	
DOCS T	O UPS BRO	KER				25-MAY-2000			OOLU5410751	LOADED ON VESSEL	09-MAY-00	HKHKG	
DOCUME	ENTS DIST	RIBUTED	>			22-MAY-2000	LOCATION	нкнкд					
DATE AV	AILABLE T	TO SHIP				09-MAY-2000	LOCATION	HKHKG					
EX-FACT	ORY					08-MAY-2000	LOCATION	HKHKG					
	INED					24-APR-2000	LOCATION	HKHKG					

- Standard order search keys
- Entry number or PO/customer reference

		U F	IPS Supply Chain Iex® Global View	Solutions	ups		UPS Supply Chain Solutions∞ Flex® Global View			
Home My Profile				ACME DEMO	Home My Profile				ACME DEMO	
Track Shipments	Track Customs Entries	Track Purchase Orders	Track Inventory		Track Shipments	Track Customs Entries	Track Purchase Orders	Track Inventory	Reports ⁵⁷	
		lips			Customs Entr	y Status For ACMEE	ОЕМО		<u>Page Help</u>	
Track Custom	s Entries				Header Information	n				
for <u>All Subsidiaries</u>					Entry Number	11036454949	Broker Reference	01703131		
	Enter one or more criteria belov	Home My Profile			PO/Cust Ref	BG/F/-/INNOVINT	Office	99999		
	Reference	Track Shipments	Track Customs Entri	es Track Purcha	Description	CARRY CASE, BABY BASSINE	T Carrier	BA,BRITISH AIRWAYS	s	
	Reference Select Reference Ty				Export Port	DEFRA,FRANKFURT/MAIN	Vessel/Air Lines	BRITISH AIRWAYS		
	Date Entry Date				Export Country	GERMANY	Flight/Voyage	269		
	1	Search Results			Unlade Port	USLAX,LOS ANGELES	Pieces	2 CTN		
	🖲 From MAY 💌				Entry Port	USSEA,SEATTLE	Weight	17 KG		
	To MAY	Results for Entry Date from	n May 1, 2000 to May 1	15, 2000	Trans Mode	AIR	Entry Type	FORMAL CONSUMPTIC	NC	
					Intransit Number	478517303	Intransit Date	23-APR-2000		
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		Number ID	POPT POPT		12515921673	HAM20013393				
		1 <u>11036454949</u> ACME	DEMO DEFRA USSEA	03-MAY- <u>BG/F/-</u> 2000 <u>/INNOV</u>						
	<u>Customize Results Format</u>				Entry Level Milesto	ines				
					Description	Date	Description	Date		
	\square Save these search preference	ces			Export Date	23-APR-2000	* Release Date	03-MAY-2000	20:15	
	Clear my preferences		<u>R</u> e	eset Track	Unladen Date	23-APR-2000	Entry Date	03-MAY-2000		
	* Currently supports US and Ca	nadian Brokerage			In Bond Date	23-APR-2000	Available Date			

Drill-down details:

• Links to entry details • Customs duty/fees

UPS				pply Chain Solutions lobal View	м			
<u>Home Mγ Profile</u>				ACME DEI	10			
Track Shipments	Track Customs Entri	es Track Purchase	Orders Tra	ck Inventory Reports	ب ها			
Entry Details f	or Entry 11036	454949	Return to Cust				PS Supply Chain S lex® Global View	Solutions™
The Invoice 1 of 1 De	tail Sequence 1 of 2			Home My Profile				ACME DEMO
Prev Inv Prev Seq				Track Shipments	Track Customs Entrie	s Track Purchase Orders	Track Inventory	Reports
Broker Ref Num	01703131	Vendor	DEINNEIN8486H	A				Page Help
PO/Cust Ref	BG/F/-/INNOVINT	Entered Value	676.00 USD					
Department		Total Duty/Fees	52.02 USD	Customs Duty	Fees			
Item/Style		Duty Rate	7.00 %					
Item Desc		Specific Duty Rate 1	52.02 USD					
Item Quantity	4	Per Unit 1		Duty Amount	47.32 US	SD		
Item Weight	3 KGS	Specific Duty Rate 2	.000 %	Tax Amount	.00			
Unit Cost	.00000	Per Unit 2		Merchandise Processi	ng Fee 4.70 US	D		
Origin Country	GERMANY	HS Number	6307909989	Harbor Maintenance F	ee .00			
Export Country	GERMANY	HS Description	OTH; MDE UP AR	CV/AD Amount	.00			
Commercial Inv		Visa Number						
Commercial Inv Date		Category	000	Total Amount	52.02 US	D		
Marks 1		CV/AD Case						
Marks 2		CV/AD Rate	.000 %	← <u>Return to Customs En</u>	try Status			
Comments		Special Program	Most Favored Na	tion				
<u>Prev Inv</u> <u>Prev Seq</u>				<u>Next Inv</u> <u>Next S</u>	eq			

Drill-down details:

• Links to broker invoice summary • Container milestones

							PS Supply Chain Solution ex® Global View) S SM		
<u>Home My</u>	<u>Profile</u>						ACME D	DEMO		
	rack Shipments Track Customs Entries Track I UPS Supply Chain So Flex® Global View								Solutions™	
ыоке	THAOL	ce sum				Home My Profile				ACME DEMO
						Track Shipments	Track Customs Entries	Track Purchase Or	ders Track Inventory	Reports [,] ,□
Invoice No	Invoice Date	Amount	Currency Code	Adj	Cancel P Date A					<u>Page Hel</u>
<u>543-</u> 842945	03-MAY- 2000	101.00	USD	Y		Container M	ilestones			
<u>543-</u> 874767	05-MAR- 2001	63.00	USD	Y						
<u>543-</u>	28-MAR-	110.32	USD			Container	Milestone Description	Date	Location	
<u>875845</u>	2001					OOLU5410751	ARRIVED AT DELIVERY LOCAT	ION 03-JU	N-00 USCEJ	
← <u>Return</u>	to Custom	s Entry Sta	tus			OOLU5410751	ETA AT PLACE OF DELIVERY	26-M	Y-00 USLGB	
						OOLU5410751	ETA AT POD	26-M	Y-00 USLGB	
						OOLU5410751	LOADED ON VESSEL	09-M	AY-00 HKHKG	

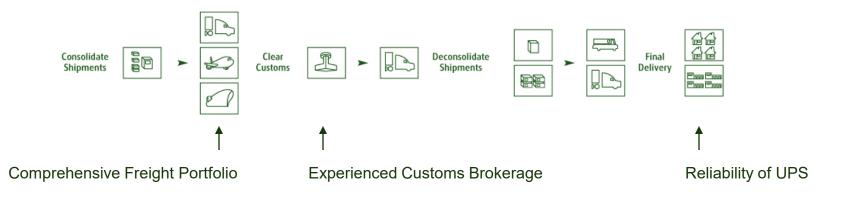
Viewing and printing document images:

• Print single documents • Print all documents simultaneously

Header Informati	on		iew Associated Documen	t Images			
Entry Number	11042836940	Broker Reference	31608200				
PO/Cust Ref	3H3JB6382	Office	31011				
Description	ASSY, MTR/BASE	Carrier	NW,NORTHWEST ORIENT				
Export Port	THBKK,BANGKOK	Vesse and			UPS S	upply Chain Solutions	
Export Country	THAILAND	Flight UPS				Global View	
Unlade Port	USMSP,MINNEAPOLIS/ST PAUL AIRPORT	Piece					
Entry Port	USMSP,MINNEAPOLIS/ST PAUL AIRPORT	Weig Docume	nt List				
Trans Mode	AIR	Entry	Fas	stFileNumber: 31608200000			
Intransit Number		Intra		Print	Print All Documents		
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			10/29/2003 4:11:52 PM	CF 3461	1		
			10/29/2003 4:12:14 PM	CF 7501	1	•	
			10/29/2003 4:12:42 PM	Delivery Order	1		
			1				

You focus on the product...UPS will deliver the solution

End-to-end supply chain solution with unsurpassed **visibility**, **one invoice**... all with a **single source**



Supply Chains Synchronized with UPS Trade Direct®

Thank you

ups.com/tradedirect 1.800.742.5727

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