



The mission of the American Red Cross is to prevent and alleviate human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.





How many disasters did the Red Cross of Chicago and Northern Illinois respond to during FY18?

A. 12

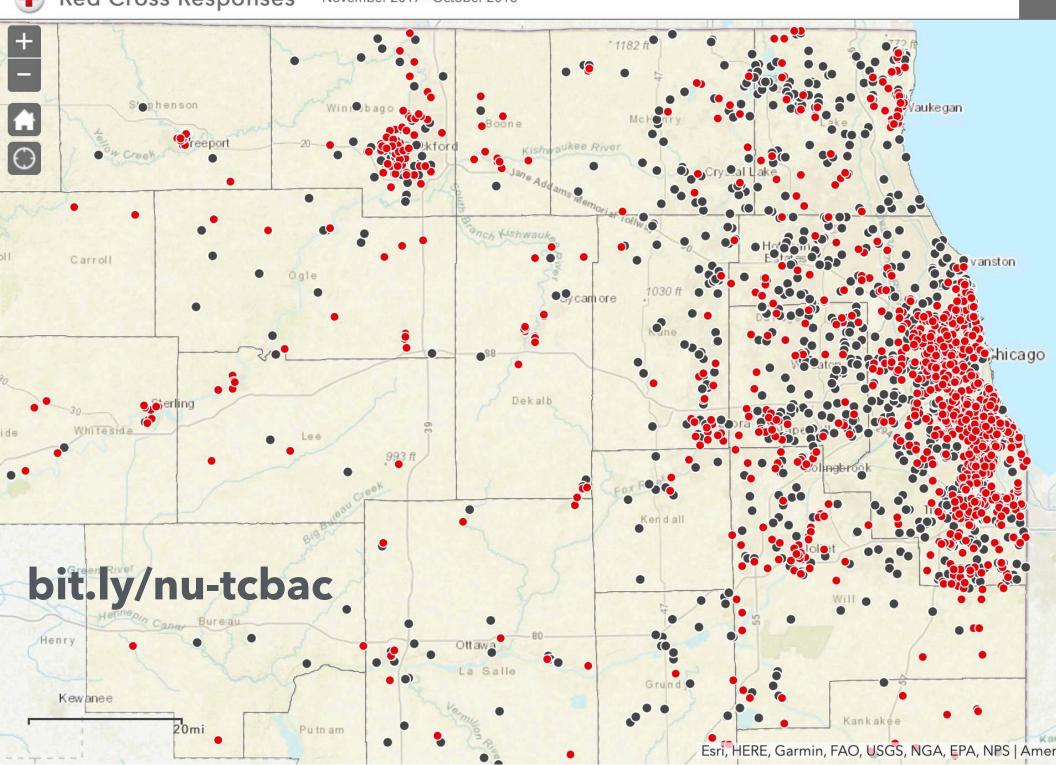
B. 197

C. 1,430

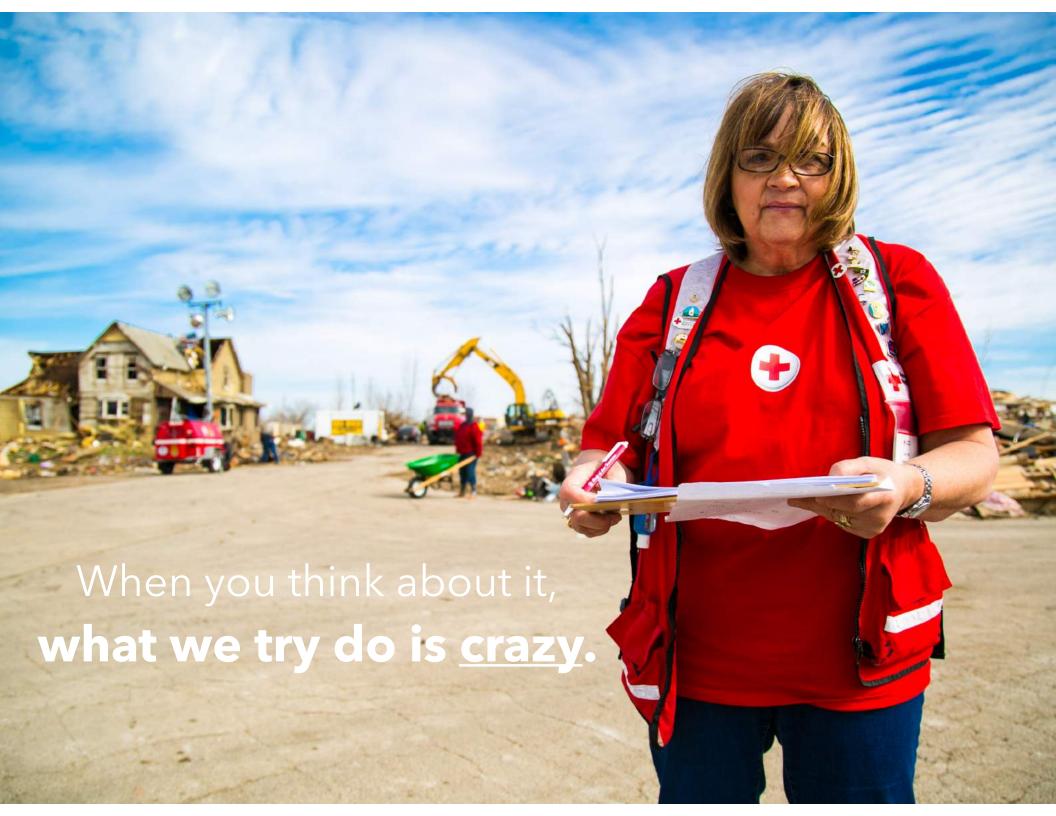
How many disasters did the Red Cross of Chicago and Northern Illinois respond to during FY18?

C. 1,430









We were managing responses with individual Word and Excel documents

"I have an almost complete disregard of precedent and a faith in the possibility of something better. It irritates me to be told how things always have been done. I defy the tyranny of precedent. I cannot afford the luxury of a closed mind.

I go for anything new that might improve the past."

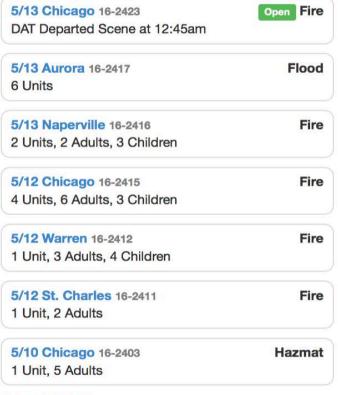
We needed to be <u>disruptors</u> within our own **organization**.

DCSOps DAT Scheduling Incidents Admin Logged in as Jim McGowan Logout



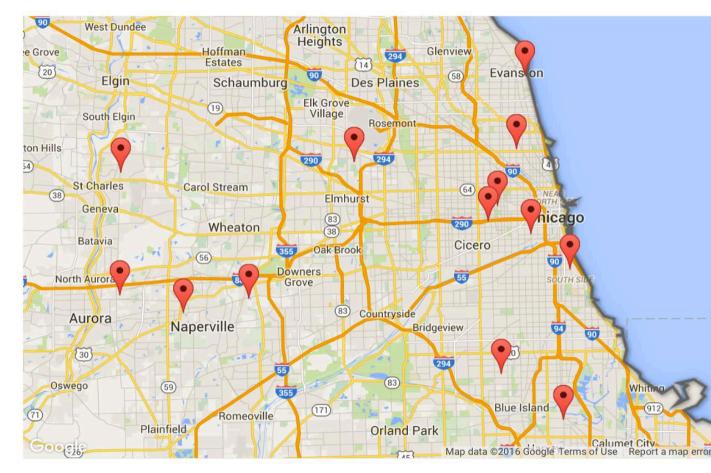
Chicago & Northern Illinois DAT Incidents

Recent Incidents



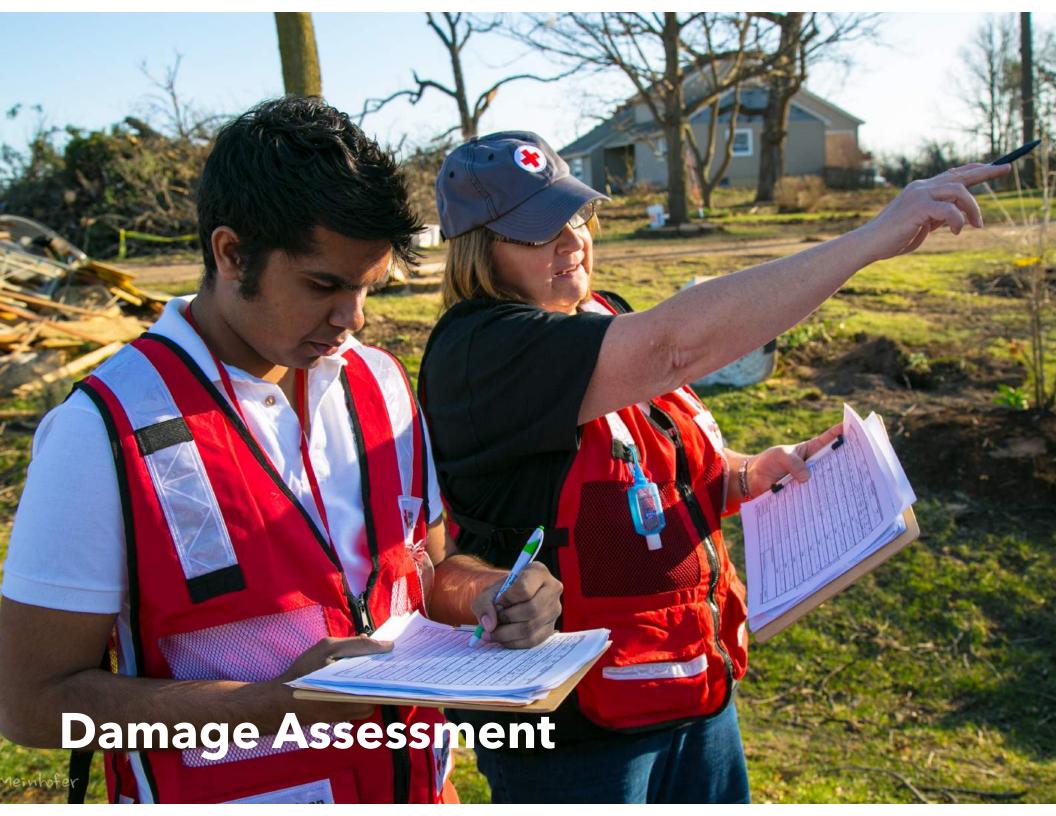
More Incidents...

Current Activity...



DCSOps Demo













Group/Activity/Positions (GAP) Chart

Operations Management (OM)		Red Cross Coordinating Officer Appointed - (OM//RCCO) Chief of Staff-Appointed - (OM//COS) Staff Advocate-Appointed - (OM//STA)		Elected Official Liaison (EOL)- Appointed – (OM//EOL)		Director (OM//DIR)	Deputy Director (OM//DD)		ralist Manager /GEN/MN)	Site Director (OM/GEN/SV)
Assistant Director Operations (OM/OPS/AD)				Assistant Director Logistics (OM/LOG/AD)			Assistant Director Information & Planning (OM/IP/AD)		Assistant Director External Relations (OM/ER/AD)	Assistant Director Finance (OM/FIN/AD)
MASS CARE	INDIVIDUAL DISASTER CARE		RECOVERY	j	LOGISTICS		INFORMATION & PLANNING		EXTERNAL RELATIONS	FINANCE
Mass Care (MC) Chief (CH)	Individual Disaster Care /Disability Integration (DI) (MN, SV, SA)		Recovery (REC) Chief (CH)	Logistics (LOG) Chief (CH)	Disaster Services Technology (DST) Chief (CH)		Information & Planning / GEN/ (IP/ /MN, SA)		External Relations (ER) Chief (CH)	Finance Chief (FIN)(CH)
Mass Care Generalist	IDC/Disaster Health Services (DHS) (CH, MN, SV, SA)		REC/Casework and Recovery Planning (CRP) (MN, SV,)	LOG/ Generalist (MN)	DST/Generalist Manager (MN)		IP/Disaster Assessment (DA) (MN,		Community Engagement &	FIN/ Manager (MN)
(MN)						omputer Operations	SV, SA)		Partnerships (CEP) (CH, MN, SV, SA)	
MC/Feeding (FF) (MN, SV, SA)	IDC/Disaster Mental Health (DMH) (CH, MN, SV, SA)		REC/Community Recovery (CMR) (MN, SV)	LOG/ Facilities (FAC) (MN, SV, SA)	DST/Networking (NT) (MN, SV, SA)		IP/Financial and Statistical Information (FSI) (MN, SV, SA)		Government Operations (GO) (CH, MN, SV, SA)	
MC/Sheltering (SH) (MN, SV, SA)	IDC/Disaster Spiritual Care (DSC) (MN, SV, SA) RESPONSE		REC/Systems (SYS) (MN, SV)	LOG/Warehousing (WHS) (MN, SV, SA)	DST/C	ustomer Service (CS) V, SA)	IP/Information Dissemination (ID) (MN, SV, SA)		Fundraising (FR) (MN, SV, SA)	
MC/Distribution of Emergency Supplies			REC/Generalist (SA)	LOG/Transportation (TRA) (MN, SV, SA)	DST/Communications (CM) (MN, SV, SA)		IP/Situation Unit (SU) (MN, SV, SA)		Public Affairs (PA) (CH, MN, SV, SA)	
(MN, SV, SA)					Staff S Chief (ervices (SS) CH)			PA/Advanced Public Affairs Team (APAT) (MN, SV, SA)	
MC/Reunification (REU) (MN, SV, SA)	Response / Disaster Action Team (DAT) (MN, SV, SA)			LOG/ In Kind Donations (IKD) (MN, SV, SA)	SS/Ger MN	neralist Manager				
				LOG/ Supply (SUP) (MN, SV, SA)	The second secon	ff Planning& Support MN, SV, SA)				
3	Response/Dispatch (DP) (CH, MN, SV, SA)			LOG/ Life Safety and Asset Protection (LSAP) (MN, SV, SA)		ff Relations (SR)				
					SS/Local Community Volunteers (LCV) (MN, SV, SA) SS/Training (TR) (MN, SV, SA)					
				(PRO) (MN, SV, SA)						

Yet, the most challenging thing we do in response to a large disaster is **move people**.



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